



For the first time I've received a full month salary and I really can't thank enough everyone at Diverse FM & Mitalee. It's all down to Diverse FM & Mitalee I now having a full time job.

Jerome Roberts (Age 18)

Prior to attending Diverse FM, Jerome had been employed as a trainee surveyor and had been recently made redundant. Feeling low and nowhere to turn, Jerome enrolled on to the Foundation learning course with Diverse FM.

He attended for 6 months completing the following qualifications:

- Employability skills Level 1
- Radio Broadcasting Level 1
- Interpersonal Skills Level 1
- CV writing Level 1
- Stewarding Level 1
- Door Supervisor Level 2
- Work Experience

After completing the Door Supervision training, Jerome successfully applied for his SIA licence and within few weeks of gaining the licence he was successful in gaining fulltime employment as a security guard at Sainsbury in Luton with Securitas.



"After having no hope of employment, I have finally found a job, Diverse FM and Mitalee have given me hope for a positive future as a young person with the SIA Security training and the badge I needed"

Demetrius Taylor (Age 18)

Demetrius attended Diverse FM on a Foundation Learning course, prior to this he failed to complete college. He has been on a number of other courses but was unable to find work.

Initially Demetrius found it hard to cope with the changes in lifestyle. Getting up on time was a daily challenge but as each week past, he coped and has been able to complete a number of qualifications.

- Employability skills Level 1
- Radio Broadcasting Level 1
- Interpersonal Skills Level 1
- CV writing Level 1
- Stewarding Level 1
- Door Supervisor Level 2
- Work Experience

After working with Demetrius on a one to one basis with his employability skills, completing his CV, he was successful in gaining fulltime employment with Nationwide Security.



Alex Conboy (Age 19)

Alex attended Diverse FM on a Foundation Learning course. Prior to this Alex was in NEET category. He had nothing to do at all. Alex was unsure about which way to turn and had very little confidence that he would be able to find employment.

Alex has completed the following qualifications in the time he has spent with Diverse FM:

- Employability skills Level 1
- Radio Broadcasting Level 1
- Interpersonal Skills Level 1
- CV writing Level 1
- Stewarding Level 1
- Door Supervisor Level 2
- Work Experience

After supporting Alex financially with his application for his SIA badge, he has now found fulltime employment with Securitas as a security guard with Securitas.

Daniel Pedder (Age 19)

Daniel attended Diverse FM on a foundation learning course. Prior to this Daniel was NEET, thanks to Diverse FM outreach work Daniel was able to gain the skills he so desperately needed, in order for him to have a future. Whilst attending the Foundation Learning course Daniel completed the following qualifications:

- Employability skills Level 1
- Radio Broadcasting Level 1
- Interpersonal Skills Level 1
- CV writing Level 1
- Stewarding Level 1
- Door Supervisor Level 2
- Work Experience

After supporting Daniel with his SIA Badge he was able to gain fulltime employment with Mitie as a security guard. Daniel is very pleased that he's got a fulltime job and has a great future ahead of him.

"I have enjoyed my training and education at Diverse FM, I have learned so much, and they have helped me to improve my employability prospects, and it's fantastic. I would recommend Diverse Training to everyone".

Jason Barrett (Age 18)

Jason was referred on to the Foundation course at Diverse FM by a close friend. He was a NEET young person and was unsure about his future. He has low self esteem and confidence issues but after completing 3 months at Diverse he was able to gain the following qualifications:

- Interpersonal Skills Level 1
- CV writing Level 1
- Stewarding Level 1
- Door Supervisor Level 2
- Work Experience

After this Jason applied for his SIA licence and was successful in gaining fulltime employment as a security guard with Mitie.

Jason is very pleased that he has gained employment as this has given him hope and security for the future, as well as has helped to raise his self esteem and confidence.



"After attending Diverse for a short time, they have been able to help me build my confidence and enhance my skills, they gave me the opportunity to apply for my SIA licence, and guess what? Now I am working fulltime and able to pay rent, thank you guys for changing my life for better"

Kieran Rubbery (Age 19)

Kieran attended Diverse FM for 8 weeks. Prior to this he was studying at another training provider within the local area. When Kieran first attended Diverse FM, he has little confidence and employability skills. With a little bit of support from IAG worker from Diverse FM, Kieran was able to move one step at a time, completing a new CV and gaining skills in employability.

As Kieran had already completed his SIA training prior to attending Diverse FM, he was supported with payment for his SIA licence.

We are pleased to say that Kieran has now gained full time employment with Mitie as a security guard.



Nabeel Suleman (Age 19)

Nabeel attended Diverse FM on a Foundation Learning course. He was NEET at the time of joining Diverse FM. He was referred to Diverse via our outreach work within the community.

Nabeel had very low self confidence and was unsure as to what the future held for him.

Nabeel has completed the following qualifications in the time he has spent with Diverse FM:

- Employability skills Level 1
- Radio Broadcasting Level 1
- Interpersonal Skills Level 1
- CV writing Level 1
- Stewarding Level 1
- Door Supervisor Level 2
- Work Experience

Diverse FM supported Nabeel, including with financial assistance to gain his SIA licence, completing his CV and preparing him for work. He has now gone on to find fulltime employment as a security guard for A1 Security.

Hasees Khan (Age 19)

Hasees attended Diverse FM on a Foundation Learning course. He was NEET at the time of joining us. He was referred to Diverse via our outreach work within the community.

Hasees was unsure as to what the future held for him. Every avenue that he had explored had always come to a dead end.

Hasees has completed the following qualifications in the time he has spent with Diverse FM:

- Employability skills Level 1
- Radio Broadcasting Level 1
- Interpersonal Skills Level 1
- CV writing Level 1
- Stewarding Level 1
- Door Supervisor Level 2
- Work Experience

Diverse FM supported Hasees including with financial assistance to gain his SIA licence, completing his CV and preparing him for work. He has now successfully gained fulltime employment at Halifax Bank in St Alban as customer service adviser.

Katie Wilkinson (Age 17)



"Diverse FM and Mitalee have given us hope and help us achieve our goals of studying music at university, we are having a fantastic time and enjoying what we never thought possible, thank you to all the staff that changed our lives"
Katie & Marvella

Katie attended Diverse FM on a Foundation Learning course. She was NEET at the time of joining us. She was referred to Diverse via our outreach work within the community.

Katie has completed the following qualifications in the time she has spent with Diverse FM:

- Employability skills Level 1
- Radio Broadcasting Level 1
- Interpersonal Skills Level 1
- CV writing Level 1
- Work Experience

Katie discovered a course that she could take which would develop her singing and song writing abilities, but she didn't think she'd stand a chance of getting in. Diverse FM encouraged and supported Katie to go for it and recently, after an audition, interview & tests, she received an offer from The Institute of Contemporary Music Performance in London to study for a Diploma in Music Performance (Vocals).

Mervella Ngala (Age 19)

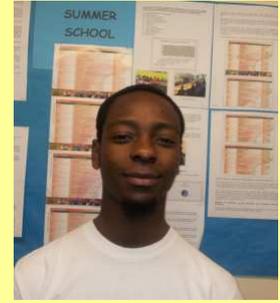
Mervella attended Diverse FM on a Foundation Learning course. She was NEET at the time of joining us. She was referred to Diverse via our outreach work within the community.

Mervella has completed the following qualifications in the time she has spent with Diverse FM:

- Employability skills Level 1
- Radio Broadcasting Level 1
- Interpersonal Skills Level 1
- CV writing Level 1
- Work Experience

Mervella was supported by Diverse FM staff to successfully apply and enrolled with University of London to study Media & Journalism.

Simbarashe Muparutsa (Age 19)



"I went to South Luton High School better known as Barnfield South Academy (BSA).

The subjects I chose for my GCSEs were music, dance, religious studies, maths, English & science. I left BSA with an overall grade C which made it possible for me to get on to music technology at Barnfield College, the new campus on Bedford Road. I completed the course with a pass grade, which did not meet the entry requirements for the higher music course. I then decided to re-take my GCSE maths & English. I spoke to one of the workers from Diverse who told me about the Maths & English course, Radio production & other courses. I was interested so I enrolled and have been enjoying it ever since.

I was full of regret because before my enrolment, I had wasted a whole year.

In Radio production I learnt almost all there is to know about broadcasting requirements, code of conduct of the presenters/DJs and the difference between community radio, internet radio & national radio stations. I am currently attending lessons in English & Maths. One of the things I learnt the first few weeks is that procrastination in given assignments will ruin your progress in life.

While I am benefiting from different courses, I am also doing a lot of voluntary work at the station and Mugsy has helped me to find me a part time paid job that really helps me to support myself.

After I finish the courses here at Diverse, I would like to go on college to do Media production & Philosophy". Simbarashe Muparutsa

Since Simba wrote this writing this testimonial he has become an active volunteer at Diverse FM and Mitalee. He has worked as a member of staff at last year Mitalee Summer School. He has successfully completed a PTTLS course which has enabled him to gain a part time paid job as tutor and training support worker with Diverse FM.

Carol Skene:

I am 54 years old and have lived in Luton for the past few years; I have suffered with ill health and depression.

I left school with no qualifications and failed to achieve any over the years, I have found it hard to come to terms with everyday life and even getting out of the house is very difficult, recently I have become homeless.

Since attending Diverse FM I have been able to gain confidence, friends, and motivation, I attended for a period of 14 weeks and in that time I was able to gain 2 qualifications. This has been the best time of my life!! I have enjoyed doing employability skills; this has helped me gain essential knowledge in team building finding employment and managing my time.

I also gained a qualification in radio broadcasting this gave me great confidence and a chance to meet new people!!

Diverse FM has also helped me with finding a home and gaining the correct benefits, thanks to the dedicated staff members at Diverse I feel I have gained my life back, I now feel that I can apply for jobs and well as seek further education to gain more qualifications

I want to say thank you to all the staff for changing my life. The reason I ended up on the Employment Skills course at Diverse FM was because of my daughter, Katie. She had dropped out of College and had become very depressed. She stayed in her room all day, sleeping most of the daytime and on her computer most of the night.

We went to see 4YP in Houghton Regis library and they contacted Diverse FM and arranged an interview. Katie started studying at Diverse & we've never looked back!

For the last 16 years I've been a carer for my physically disabled husband and my son who was diagnosed with Aspergers Syndrome 10 years ago. In those 16 years I've done a fair amount of volunteering, but couldn't see the value of that to anyone other than the organisations I was volunteering for at the time. I didn't exist any more; I had no value; I was just someone for someone else. Being out of paid employment for 16 years and my home life had really taken it out of me and having a depressed daughter had added to that. I always say, a mother can only be as happy as her least happy child.

Staff at Diverse, could see what a state I was in and one day, when I dropped Katie off. One of the training coordinator suggested that I came on the Employability Skills course for adults. I couldn't see the point as I felt I had been out of work for so long that I wouldn't be employable, but I decided to go on the course anyway, just to get me out of the house for a few hours a week.

The course was a bit of an eye opener for me. It showed me that the volunteering I'd done definitely had value, it gave me a sense of being me and my confidence and self-esteem have increased enormously, even to the extent that I have been able to lose over three stone in weight!! Something I'd struggled to do for years.

Katie is happy at Diverse FM and has found the teaching style to be much more suitable for her than the round hole they try to push you into at mainstream school.

She finally, for the first time in her life, feels like an accepted person within a group. We have both gained extra qualifications and have new direction in our lives. I have no doubt that by the end of the year I will be in either part or full time employment (once I have got my children sorted with the next leg of their education; Katie will be starting at the Institute for Contemporary Music Performance in September and my son will be continuing at LAMDA). I was told a few years ago that if you keep on doing what you're doing you'll keep on getting what you've got. Now's the time for me to get something different and I thank Diverse FM for not only changing my life, but for changing the life of my whole family.

Will Lafferty –

"Growing up in primary school I was never good at English or spelling and a bit slow with maths but I was told that I had the ability from my mother who used to aide me with my schoolwork as it would take me an hour to write ten sentences. Teachers never really saw that I had the ability and I was told that I had dyslexia because of my slow reading and bad spelling. As I progressed through primary school teachers began to notice that vocally I could answer the questions very well but couldn't put my thoughts onto paper. I did well on my exams in year six and was second highest in my class for science. Leaving primary school I started at secondary school and generally just completed my subjects and was getting on with my early high school/secondary school life. In my first year of high school, year seven, I moved to the United States of America. Upon arriving in America I had a lot of confusion of what was happening in my life but I knew I would have to attend school and was nervous on what was going to happen. I started attending school about five months after leaving the UK. I started off in school by slacking in school not completing homework and generally not caring. I was in a junior high school at this point in my life and I only really had another year at this institute. The following year, eighth grade, I put in more effort but not as much as I could have done. When I entered high school I knew I had to perform my best for the next for years if I wanted to go to university. By the end of my first year I felt I did an adequate performance but I still knew I could try harder. I also noticed that my spelling reading and writing was much better than in primary school and I was just as good as people in my classes. In my last and second to last years of high school I performed to the best of my ability and achieved all A's and B's, made the principles honour roll and applied to multiple universities. Late in my last year of high school I discovered we were moving back to the UK.

This was another huge step for me because I had been accepted to four universities and in the united state you are able to enter university with your major undeclared. Upon moving back to the UK I had no idea what I wanted to do in life and no relevant qualifications. So I had a search online at local radio stations and found a place called diverse fm where they offered training in a level one radio qualification. At diverse fm I was welcomed by staff and other students and engaged in the level 1 radio course. Here I learned all about the industry of radio and equipment used along with the skills necessary to run a radio show. Also they provided me with help to further education, employability and any other help I needed with my future. Additionally we had multiple courses such as key skills, first aid and health and safety.

I enjoyed my time at diverse fm and I can honestly say that I have no idea where I would be now without the helpful members of staff here. My plans for the future are to apply to an IT apprenticeship and start a career in IT".
Will Lafferty

Since Will writing this testimonial he has become an active volunteer at Diverse FM and Mitalee. He has worked as a member of staff at last year Mitalee Summer School. He has successfully completed a PTLLS course which has enabled him to gain a part time paid job as tutor and training support worker with Diverse FM.

Will was nominated and has successfully won Volunteer of the Year Award at Luton's Annual Community Award Ceremony.

Shadab Hussain:

Came onto e2e programme in February 2009: Has dropped out of College course and was hanging around on the streets of Bury Park, but came onto programme through targeted outreach work by Mugsy.

Recognised Shadab had leadership and communication qualities, therefore, gave him roles to utilise these skills and give him the confidence to commit himself to the respective tasks he undertook.

- Gained Level 1 Radio Broadcasting & Presenting,
- British Red Cross First Aid
- Was nominated as Project Manager to develop the Hightown Directory. Attended meetings and took minutes, gave presentation to the partners – LBC, Addaction, Luton Adult Education and Active Luton.
- He led the project " Preventing Knife Crime" campaign arranged for 3 teams to come up with a list of preventative actions against knife crime.
- Acted and interviewed in Deglamourising Drug Dealing DVD for Tower Hamlets Council

Shadab applied for the post of "NEET Youth Support Worker". He attended an interview with external partners and was successful in getting the position over the summer. Shadab bought 20 young men onto the programme and during the first week supported 7 of them in Mentoring, CV Writing and Interview skills training. In addition he would call them in the morning to motivate them to come to Summer School where he supported them in (1) Team Building with the Army (2) Football Coaching with PCSO's (3) Knife workshop with Police.

With the support of Mugsy (IAG worker), Shadab successfully applied to the University of Bedfordshire to attend a "Youth & Community Degree" course. He is currently in his final year of achieving a BA degree.

Shadab received supports to complete a PTLLS qualification that has enabled him to gain a part time paid job as tutor and training support worker with Diverse FM.

Shadab also regularly volunteer upto 15 hours a week with both Mitalee and Diverse FM.

In order to recognise Shadab's achievement and contributions he was nominated by Mitalee for several awards and has won "Volunteer of the year" Award at Luton's Annual Community Award Ceremony